Woodland City Council City Council Chambers 300 First Street Woodland, California

January 23, 1996

The Woodland City Council met in adjourned session at 7:00 p.m.

ROLL CALL:

COUNCIL MEMBERS PRESENT: Sandy (arrived at 8:20 p.m.), Borchard, Flory,

Rominger, Slaven

COUNCIL MEMBERS ABSENT: None

STAFF PRESENT: James, Gualco, Wegener, Phipps, Hogan

OTHERS PRESENT: Jeff Tonks, Risk Manager and Executive Officer for Yolo

County Risk Management Insurance Authority

PUBLIC COMMENT:

Robert Haws said he felt the right hand turn restriction at Gibson Road and County Road 101 is inappropriate.

CUSTOMER SERVICE TRAINING PROPOSAL:

Dee Clark and Sara Zeff from Clark Training Group made a presentation on their customer service training proposal. They said the goal of the program is to create a service orientation for the City.

Council Member Borchard suggested that Council consider going out to bid again for this project.

Council Member Flory suggested discussing the proposal with the City's employee associations and starting the program with a couple of departments.

On motion of Council Member Flory, seconded by Council Member Borchard and carried by unanimous vote, the City Council directed staff to advise the employee associations of the Customer Service Training proposal, develop a pilot program, and revise the Request for Proposals for Customer Service Training.

YOLO COUNTY PUBLIC AGENCY RISK MANAGEMENT INSURANCE AUTHORITY UPDATE:

Jeff Tonks, Risk Manager, provided an update of the City's Risk Management Program through the Yolo County Risk Management Insurance Authority.

WATER UPDATE:

Water Conservation Specialist Harrison Phipps provided an update of the various water programs and issues of the City: Water Conservation; the Urban Water Management Plan; the Cache Creek Water Rights application filed by Yolo County Flood Control and Water Conservation District (YCFCWCD); the Sacramento River Water Rights application involving YCFCWCD, Woodland, Davis and UCD; Yolo County Cache Creek work; the City/Yolo County Flood Control and Water Conservation District Conjunctive Use Assessment; Out-of-County Water Transfers; and the Yolo County Water Summit to be held February 10, 1996.

COMMUNITY SERVICE AWARDS:

On motion of Council Member Borchard, seconded by Council Member Flory, and carried by unanimous vote, the City Council awarded the City of Woodland's 1996 Community Service Awards to George Carrere, Bob Dahl and Marlin "Skip" Davies.

ADJOURNMENT:

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At 9:15	p.m. 1	τne	meetina	was	adiour	nea.

Deputy City Clerk of the City of Woodland	