

Managing Issues Associated with Homelessness

Description	Proposed Actions	Updated Status – July 2019	Updated Status – December 2019
<p>M1 – Outreach / Visibility</p> <p>The goal is to enhance outreach and police visibility to better coordinate the City’s approach for addressing homeless encampments and other homeless-related issues.</p>	<ul style="list-style-type: none"> Establish a HOST team (Homeless Outreach Street Team) to include representatives from City departments, staff from mental health agencies, and other partners. Implement a proactive approach to addressing “hot spots” and chronic issues/concerns Consider hiring / assigning position of City Homeless Outreach Coordinator 	<p>The HOST team is well established and provides the community with outreach, education and quick responses to homeless complaints.</p> <p>Kristen Cline, Social Services Manager, spends a majority of her time in the field connecting people to services that potentially could improve their stability.</p> <p>HOST officer are easily identified by their green and tan uniforms.</p>	<p>A new officer has been hired to work with the HOST team to provide additional coverage to ensure constant contact with residents experiencing homelessness.</p>
<p>M2 – Individuals who are homeless with roots outside Woodland</p> <p>The goal is to assist “stranded” homeless who want to return to their areas of origin to reconnect with family and friends support systems.</p>	<ul style="list-style-type: none"> Work with Yolo County Jail, Yolo County Probation Office, Dignity Health, Fourth & Hope, and other services providers to ensure clients from other communities are reconnected with their areas of origin. Explore options for offering travel assistance to individuals not receiving services in Woodland, if family or friends are available to house these individuals when they return. 	<p>The City continues to attend case conferences with local agencies to update recent releases and connect those entering homelessness to services in an effort to minimize community impact.</p> <p>The HOST team look for solutions to solving clients’ homelessness, sometimes that means re- connecting them with loved ones. This requires planning, communication and transportation for all parties involved. This year they have re-connected 1 family and 4 individual adults, who are still successfully placed.</p>	<p>Multiple single adults and one family have been placed back with supportive family members in various locations including Colorado and Oregon.</p>
<p>M3 – Homeless encampments</p> <p>Cleanups generate a</p>	<ul style="list-style-type: none"> Provide PD, PW and Parks with vehicle(s) to transport personal property and Purchase a cargo container for storing the property at the City’s Municipal Service Center or other location. 	<p>With knowledge of camp sites and quicker response time, HOST is better able to intervene before large encampments are formed.</p>	<p>A pick-up truck has been purchased and specially equipped to meet HOST needs. HOST has successfully used this vehicle on a</p>

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significant amount of personal property that must be transported to a storage area and stored until the property can be returned to owners.		With the Fiscal Year 2019/2020 budget, HOST has planned to purchase a pick-up truck to allow for off-road access and transportation of people and property. This will reduce time and impact on other City units including the Police and Public Works Department.	daily basis to transport people and belongings, clean-up, and access remote areas to monitor emerging camps.
<p>M4 – Trespassing / Private Property</p> <p>Homeless individuals are using unsecured, vacant properties as makeshift residences resulting in health hazards and other problems.</p>	<ul style="list-style-type: none"> Revise City ordinances to increase penalties for property owners who do not secure vacant properties. Cite squatters for trespassing / Neighborhood Court / Community service 		On December 3, 2019 the City Council adopted Ordinance 1654 regulating tents and structures on City property during the day following the County's adoption of a similar ordinance in November 2019.
<p>M5 – Dumpsters</p> <p>Locked dumpsters are being broken into with the contents scattered.</p>	<ul style="list-style-type: none"> Engage with Waste Management, commercial property owners and apartment complex managers on protocols to minimize disruption of regular garbage and recycling pick-up. Evaluate applicability of ordinances enacted in other communities specific to this issue. 		Waste Management replaced easily broken plastic lids of six large dumpsters with metal lids. These lids are more durable and better prevent rummaging.
<p>M6 – Aggressive / Inappropriate Behaviors</p> <p>Increased use of the library as a “de facto” day shelter undermines the comfort level of library patrons and staff as some of the</p>	<ul style="list-style-type: none"> Implement a Pilot Program to hire a security guard for the library and potentially other City facilities. Support the establishment of a day shelter to provide a safe place for homeless to gather during the day and access services. 	Multiple security guards have been hired to monitor high traffic areas to ensure property and residents’ safety.	<p>The library continues to serve as a “de facto” day shelter. Social Services Manager maintains regular office hours in the Leake Room, Mondays, 10am-1pm.</p> <p>Additional outside cameras have been installed, outside lighting</p>

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homeless patrons have brought in large sticks and knives; bathed in the restrooms; brought in luggage; and created other nuisance issues.			has been improved, and night-time noise deterrents have been reactivated.
M7 –Illegal Activity / Parks Increased instances of drug use and nuisance-type issues are occurring at Freeman Park.	<ul style="list-style-type: none"> • HOST hotline and 9-1-1 response to calls related to illegal activities • Install POD cameras in selected parks: Freeman Park, City Park, Ferns Park 	Security cameras have been installed in multiple city sites to monitor irregular activity.	<p>Trees have been pruned to improve patrol visibility.</p> <p>Neighborhood Watch meetings have been held at various parks.</p>
M8 – Shopping carts Increased proliferation of shopping carts at locations distant from grocery stores.	<ul style="list-style-type: none"> • Review City’s Shopping Cart ordinance • Collaboration with shopping centers / stores • Review contract services 	To report abandoned carts click the following link:	
M9 – Recycling centers	<ul style="list-style-type: none"> • Evaluate number, location and permits for recycling centers to reduce illegal scrap metal activity 		Green Zone is the only local scrap-metal recycling center. They follow strict regulations regarding items they can accept. They require photo identification and there is a waiting period for any money issued over \$20.
M10 – Engagement of Individuals who are Homeless	<ul style="list-style-type: none"> • Establish relationships with (selected) homeless individuals / liaisons to assist with needs, self-policing and problem solving 		HOST continues to identify and work closely with individuals who have a desire and are motivated to make a change in their current living status.

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<p>M11 – Sharps / Needles</p> <p>Increased instances in the number of sharps (drug needles) discarded at City facilities.</p>	<ul style="list-style-type: none"> Provide Public Works and Parks field staffs with training on handling sharps through YCPARMIA. 	<p>Public Works arranged Crisis Intervention Training for all city employees related to homelessness. A portion of this training was dedicated to safe handling of sharps and other hazards.</p>	<p>For information regarding sharps disposal, please visit Yolo County</p>
<p>M12 – Vandalism / Theft</p> <p>Increased instances of irrigation and electrical systems being tapped into at City facilities.</p>	<ul style="list-style-type: none"> Increase security Develop a maintenance plan to reduce impacts 	<p>City staff continuous to replace vandalized sprinkler heads and irrigation lines. Backflow handles have been removed. Electrical outlets have been equipped with locking devices. Cameras, LED's and vandal proof electrical boxes have been installed at city parks and city streetlights and traffic control boxes.</p>	<p>Some instances of vandalism have been reported. The City continues to address specific issues by investing in more secure devices to discourage tampering.</p>
<p>M13 – Community Partnerships</p>	<ul style="list-style-type: none"> Establish collaborative initiatives with Downtown Businesses, Faith-based community and Neighborhood groups to assist with identifying problem issues / individuals and shared responsibility for response. 	<p>Initial discussion took place. A formal collaboration has yet to be formed.</p>	<p>With the assistance of citizens via social media, City staff are alerted to emerging issues.</p>
<p>M14-Designated camping zones (moved from service area in original plan)</p>	<ul style="list-style-type: none"> Consider designating specific areas where individuals who are homeless are encouraged to live and sleep with ground rules 	<p>Concept has been explored, including site visits to other cities. Potential sites evaluated. Preliminary ground rules and protocol checklist developed in an effort to address health and safety concerns. Recommend NOT pursuing at this time.</p>	<p>No pursuing at this time.</p>

Increasing Availability / Capacity of Services

Description	Proposed Actions	Updated Status – July 2019	Updated Status – December 2019
S1-Housing First Model – Transitional Housing	<ul style="list-style-type: none"> Explore funding opportunities to purchase 1 to 2 residential properties for the City’s Housing First Pilot Project. Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California’s Innovation Grants on Housing RFP to fund the purchase of 1 to 2 residential properties. Apply for grant funds through Sutter Getting to Zero to support the operation of the City’s Housing First Pilot Project. 		
S2-Tiny Homes	<ul style="list-style-type: none"> Explore funding opportunities to increase the supply of temporary shelter for singles and couples in a village-type, tiny homes setting with services component. Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California’s Innovation Grants on Housing RFP to fund predevelopment costs of temporary shelter for singles and couples. 		The City is working with Yolo County and local non-profit agencies to evaluate potential project concepts and sites.
S3-Shelter Capacity	<ul style="list-style-type: none"> Continue to support the operations of Fourth & Hope’s emergency shelter through the Community Development Block Grant program. Expand capacity of Fourth & Hope shelter Allocate funding (public services component) through the CDBG Annual Action Plan. Explore options for assisting Fourth & Hope with the financial sustainability of the emergency shelter Consider funding a capital project for the shelter in FY 2018/19 CDBG Action Plan Continue to pursue and expand Emergency Winter Shelter 		<p>The Extended Shelter will be open until March 1, 2020. This facility houses 30 individuals.</p> <p>The Winter Shelter opened January 6, 2020 and runs through March 1, 2020. This shelter houses a maximum of 20 individuals and accepts families and single women only.</p> <p>With the opening of the Winter Shelter, 4th and Hope has an overflow capacity available to single males.</p>
S4-Daytime Shelter/ Service “Club”	<ul style="list-style-type: none"> Identify suitable site(s) for pilot daytime shelter 	The 4th and Hope emergency shelter had been maintaining daytime hours for the past year, but ended day services	Currently on hold.

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		on July 1, 2019 because its funding source, an Emergency Solutions Grant, was not renewed by the State. Fourth & Hope continues to provide a dinner meal for residents of the shelter and other individuals, but is no longer providing breakfast and lunch meals for individuals not staying at the shelter.	
S5-Homeless Coordination	<ul style="list-style-type: none"> Evaluate means to improve coordination with Yolo County Homeless Coordinator Explore hiring position to enhance coordination of homeless service with community partners 	Multi-Disciplinary Team meeting are held monthly to address high risk cases that touch many agencies. The County leads the meeting, with proper Release of Information, mapping out “next steps” for the responsible agency performing interventions and long term planning for placement or treatment. Additionally, the City, County and 4th and Hope meet weekly for Extended Shelter planning and updates.	Monthly meetings continue with collaboration on high risk and priority cases to ensure safe and appropriate services are provided.
S6-Life Skills / Job Training	<ul style="list-style-type: none"> Provide/connect the homeless with basic life skills training, job training and employment opportunities. Explore partnership with non-profit (ex. Downtown Street Team) 	This year the City partnered with Yolo Community Care Continuum to hire people experiencing homelessness to help clean parks. This	Work program

Increasing Availability / Capacity of **S**ervices

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		<p>provided valuable skills to re-enter the workforce while assisting the City with community beautification during the busy summer months.</p> <p>The HOST Team has been cleaning downtown Main Street with the help 2-4 volunteers who earn stipends donated by a downtown business owner. HOST identifies willing individuals for this opportunity two times a month.</p>	

Increasing Permanent Supportive Housing

Description	Proposed Actions	Updated Status – July 2019	Updated Status – December 2019
H1–Housing First Model	<ul style="list-style-type: none"> Explore funding opportunities to increase the supply of permanent supportive housing (PSH) for homeless families and individuals. Work with Yolo County Homeless Coordinator to apply for Partnership HealthPlan of California’s Innovation Grants on Housing RFP to fund predevelopment costs of PSH project. 		<p>In June 2019, the City received approval of State’s “No Place Like Home” Grant, allocating approximately \$5 million to construct 61 permanent supportive homes.</p> <p>The City is seeking matching funding from other grants to access the State funds.</p>
H2– Affordable Housing	<ul style="list-style-type: none"> Continue to support developments gap loans and other assistance that increase the supply of affordable housing units 		<p>Construction of Mutual Housing Phase 2 in Spring Lake, 39 farm worker units for very low- and low-income households, was completed in May 2019 and the City disbursed the final loan funds, \$300,000, for the \$1,500,000 loan provided for Phase 2.</p> <p>A 4.659-acre affordable housing multi-family site (Gracewood Commons) located in the Oyang North Subdivision of Spring Lake at the southwest corner of Gibson Road and Harry Lornezo Avenue was transferred in September 2019 from KB Home to nonprofit Delta Senior Housing Communities, Inc. Delta will partner with</p>

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			<p>Neighborhood Partners, LLC for the construction of at least 112 very low- and low-income units for senior citizen households. The City negotiated an agreement with the original developer of Oyang North to convey the multi-family housing site to a nonprofit for affordable housing purposes. Neighborhood Partners plans to seek funding in 2020 to construct the first phase of the Gracewood project.</p>
<p>H3-Federal Continuum of Care</p>	<ul style="list-style-type: none"> Continue to apply for grants through the Federal Continuum of Care program in partnership with Fourth & Hope to support permanent housing projects for homeless families and individuals. Apply for renewals of Consolidated PSH, Relocation PSH, Bonus Project PHS on an annual basis. 	<p>The U.S. Department of Housing and Urban Development (HUD) awarded the City three Continuum of Care renewal grants in January 2019 in the aggregate amount of \$268,888. Grant funds are being used to provide permanent supportive housing (PSH) through the PSH program operated by 4th & Hope to assist homeless families and individuals with housing and supportive services. In a related area, the State awarded the City a \$140,000 California Emergency Solutions and Housing (CESH) grant earlier</p>	<p>The City in partnership with Fourth & Hope is implementing three 2018 Federal Continuum of Care grants to provide permanent supportive housing for homeless individuals and families at facilities operated by Fourth & Hope. The City in partnership with Fourth & Hope applied for three grant renewals and a bonus project through the 2019 Federal Continuum of Care program to provide permanent supportive housing for homeless individuals and families at facilities operated</p>

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		<p>this year. The grant will be used to provide eviction prevention for a two-year period as well as incidental funds to assist homeless individuals with urgent needs. This would include helping “stranded” homeless who want to return to their areas of origin to reconnect with family and friends support systems.</p>	<p>by Fourth & Hope. It is anticipated that the grant awards will be made by March 2020.</p>